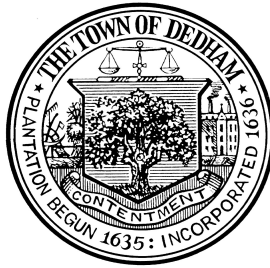


Town of Dedham



Human Resources
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March 1, 2024

Dear Tufts Health Plan Member:

You may have heard that Tufts Health Plan and Harvard Pilgrim Health Care have merged and are now part of one combined organization. As a result of this merger, the Town of Dedham will no longer be able to offer Tufts Health Plan products beginning July 1, 2024.

What this Means to You – On July 1, 2024:

- **Tufts Health Plan Benchmark plan members will be automatically enrolled in Harvard Pilgrim Health Care Benchmark unless they enroll in Blue Cross Blue Shield.**
- **Tufts Health Plan High Deductible plan members will be automatically enrolled in Harvard Pilgrim Health Care High Deductible unless they enroll in Blue Cross Blue Shield.**

Members who do not wish to be automatically enrolled in Harvard Pilgrim Health Care and want to enroll in Blue Cross Blue Shield must complete a Blue Cross Blue Shield enrollment form during the town's annual Open Enrollment in April 2024.

We ***strongly advise*** employees to do the following before enrolling in a new plan:

- Make sure your doctor(s) and hospital(s) are in the specific plan's network by going to "Find a Provider" on the plan's website (each website address is on the chart on the next page) or by calling the customer service telephone number on the chart.
- Ask specific questions about the plans offered by calling the customer service number on the chart. Be ready to mention that you are a "prospective member" and give the customer service representative the "Group Number" on the chart for the plan you are calling about.

Please note that the Blue Cross Blue Shield Benchmark plan called "*Network Blue Select*" and the Blue Cross Blue Shield High Deductible Plan called "*Network Blue Select Saver*" provides access to a ***limited*** provider and hospital network that is smaller than the HMO plan networks offered through the Town.

Over

Insurance Carriers/Plans	Group Numbers	Customer Service	Find a Provider	Type of Plan
<u>Blue Cross Blue Shield HMO</u>				
Benchmark Plan – Network Blue NE	00-4053594	1-800-782-3675	Select this Plan: HMO Blue New England	Tiered
High Deductible Plan – Access Blue NE Saver	00-4062733			
<u>Blue Cross Blue Shield Select</u>				
Benchmark Plan – Network Blue Select	00-4069888	1-800-782-3675	Select this Plan: HMO Blue Select	Tiered
High Deductible Plan – Network Blue Select Saver	00-4070366			
<u>Harvard Pilgrim Health Care HMO</u>				
Benchmark Plan - Best Buy ChoiceNet	288480026	1-888-333-4742	Select this Plan: Choice Net HMO	Tiered
High Deductible Plan - Best Buy HSA	189920002			

Information about the health insurance plans offered through the Town of Dedham are also available on the West Suburban Health Group website <https://westsuburbanhealth.com/>.

Please feel free to reach out to Debbie Deegan ddeegan@dedham-ma.gov or 781-751-9174 if you have any questions.